STEP 1: Your WesternONE Student Card
This year students will also be required to show their Western ONECard to verify their identity when writing remotely proctored exams.

Upload your photo and government issued ID (ex., your passport) online.

If your courses are fully online and you are living outside of London: Western will mail your card sometime in September. More details to come! Make sure that your home address is up to date on your Student Center account.

Did you know that you can request to use your preferred name to be on your student card and class list?

STEP 2: Pay Your Tuition Fees
Log in to your Student Center account check your Online Tuition Account. Pay any outstanding tuition fees.

STEP 3: Your Health Insurance Cards
University Health Insurance Plan (UHIP)
- Mandatory for all international students and their family members (spouse and children)
- Check your Western email for instructions on notifying Western if you will be living outside of Ontario. Students who are in their home country due to travel restrictions are not required to have UHIP.
  iesc.uwo.ca/uhip

USC Extended Health Plan
Includes some coverage of prescription drugs, as well as basic dental care and vision coverage.
Purplecare.ca

STEP 4: Update Your Address and Emergency Contacts
Log in to your Student Center account and update the following:
- Your home address to your new London address
- Your emergency contacts – these can be anywhere in the world. It is recommended that you include a family member as an emergency contact.

Update your contact information on AlertWesterU to receive important safety messages in the event of a campus-wide emergency. You can add 2 emails and 3 text numbers.
STEP 5: Complete the Thriving Foundations Program and the International Student Orientation Modules

Thriving Foundations is a 3-part transition program to help you succeed academically as a new Western student. Complete the SmartStart Academic and Learning Modules.

Complete the International Student Orientation modules to learn more about Western and Canadian culture, unwritten rules of the Canadian classroom, key academic values in Canada, important immigration information, wellness and safety tips, and more! You can also connect with other international students on IESC’s OWL site for new students.

STEP 6: Stay Updated with Covid-19 Specific Resources

Stay up to date with Western’s Covid-19 processes, procedures and resources for students:

- Information for International Students
- Digital Student Experience
- Student Resources Hub
- Western FAQs

Other Important Things to Do

- Check your Western email account regularly. All communication from Western will be sent to that email.
- Register for and attend orientation programs and events.
- Be aware of scams and phishing emails.
- Buy your textbooks.
- Sign up for a Peer Guide & the English Conversation Program.
- Register for upcoming IESC Workshops and Events.
- Become familiar with the various supports, services and resources available to all Western students.
- Check out the programs and services offered by the USC (University Students’ Council).