STEP 1: Your WesternONE Student Card
Upload your photo and government issued ID (ex., your passport) online.

If you live in London: Starting on August 31, you can pick up your student card in the Great Hall in Somerville House.

If your courses are fully online and you are living outside of London: Western will mail your card sometime in September. More details to come! Make sure that your home address is up to date on your Student Center account.

Did you know that you can request to use your preferred name to be on your student card and class list?

Your student card is also your bus pass (starting Sept. 1), your Campus Rec (gym) membership, library card, and more!

STEP 2: Pay Your Tuition Fees
Log in to your Student Center account check your Online Tuition Account. Pay any outstanding tuition fees.

STEP 3: Your Health Insurance Cards
University Health Insurance Plan (UHIP)
- Mandatory for all international students and their family members (spouse and children)
- Check your Western email for your health card. Students who are in Ontario while enrolled in online classes are still required to have UHIP.
- If you arrive in Ontario before September 1, provide your arrival date to Diana Ostia at dostia@uwo.ca and attach valid proof of your arrival (plane ticket or boarding pass). Your UHIP coverage start date will be adjusted.
- Enroll your family members within 30 days of arriving (see UHIP handout) iesc.uwo.ca/uhip

USC Extended Health Plan
Includes some coverage of prescription drugs, as well as basic dental care and vision coverage. Purplecare.ca

STEP 4: Update Your Address and Emergency Contacts
Log in to your Student Center account and update the following:
- Your home address to your new London address
- Your emergency contacts – can be in any country. It is recommended that you add a family member.
- Your Social Insurance Number (if applicable)
Update your contact information on AlertWesterU to receive important safety messages in the event of a campus-wide emergency. You can add 2 emails and 3 text numbers.

**STEP 5: Complete the Thriving Foundations Program and the International Student Orientation Modules**

Thriving Foundations is a 3-part transition program to help you succeed academically as a new Western student. Complete the SmartStart Academic and Learning Modules.

Complete the International Student Orientation modules to learn more about Western and Canadian culture, unwritten rules of the Canadian classroom, key academic values in Canada, important immigration information, wellness and safety tips, and more! You can also connect with other international students on IESC’s OWL site for new students.

**STEP 6: Stay Updated with Covid-19 Specific Resources**

Stay up to date with Western’s Covid-19 processes, procedures and resources for students:

- Information for International Students
- Digital Student Experience
- Student Resources Hub
- Western FAQs
- Download the Government of Canada contract tracing COVID Alert App

**Other Important Things to Do**

- Check your Western email account regularly. All communication from Western will be sent to that email.
- Register and attend virtual events and programs during your 14-day quarantine.
- Register for and attend orientation programs and events.
- Apply for a Social Insurance Number if you plan to work.
- Be aware of scams and phishing emails.
- Connect to Western’s Wi-Fi.
- Open a bank account.
- Set up your phone/cell phone service.
- Buy your textbooks.
- Sign up for a Peer Guide & the English Conversation Program.
- Register for upcoming IESC Workshops and Events.
- Make note of your Passport & Study Permit expiry dates.
- Apply for an Ontario driver’s license or Ontario Photo Card/ID (If applicable).
- Become familiar with the various supports, services and resources available to all Western students.
- Check out the programs and services offered by the USC (University Students’ Council).